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A

Activity program

Brochures and further information are available at the reception.

Adapter

Available at our reception.

Airport

The international airport Zurich-Kloten is located 170 km away from Davos. If you wish a transfer, please contact the reception.

Arrival

The room will be ready for you by 3 p.m.

B

Babysitter

Please contact the reception to organize a babysitter. The costs are matter of negotiation and approx. CHF 20.00 – 30.00 an hour.

Bank

There are numerous banks around Davos.

Graubündner Kantonalbank +41 (0)81 414 14 14
Promenade 147, 7260 Davos Dorf

UBS AG +41 (0)81 415 11 11
Promenade 48, 7270 Davos Platz

Credit Suisse AG +41 (0)81 415 32 11
Promenade 65, 7270 Davos Platz

The next ATM is located across the street of bowling-bistro 101 on Promenade 101, 7270 Davos Platz. You'll find further ATM's at the addresses above and scattered across Davos.

Banquet facilities

The perfect place for elegant round tables on the occasion of private parties, conferences, meetings or other events. We would be happy to inform you at the reception, how small and big occasions can take place in style at the Waldhotel Davos.

Bar

At our bar & lounge Ignis you can get a snack during the day, get in the mood for dinner or enjoy a nightcap afterwards. It is open for you from 14:00 – 23:00.

Bathroom chair

Would you like a bathroom chair? Please contact the reception or our housekeeping.

Bathrobes

Bathrobes are available free of charge during your whole stay. You'll find it in your room on arrival. If you like our bathrobe, towels, or slippers you are also able to purchase them at the reception.

Bikes

There are multiple shops in Davos to rent mountain bikes, e-bikes or similar things. The reception would be pleased to give you further information.

Bill

You can pay your bill for your stay on the evening before departure or the day you are leaving. Of course, we also accept deposits at any time or print out a copy of the invoice, which will give you information about the current status of your account.

Boardgames

At the reception as well as in our library Lectio you will find a selection of games.

Breakfast

Our breakfast buffet is available in the restaurant Atrium. It is included in your room rate.

Breakfast times

from Monday to Friday from 7:30 a.m. to 10:30 a.m.
on Saturday and Sunday from 7:30 a.m. to 11:00 a.m.

Bus

With your guest card the local bus is free of charge. The nearest bus stop is called "Kongresszentrum" and is located on the main street Promenade (walking distance: approx. 8 Minutes)

C

Children's menu

Your children can either enjoy the culinary menu with you or they can choose from our children's menu à la carte.

Church services

You can receive more information about the service times of the different denominations at the reception.

Copies

Copies can be ordered at the reception.

Copy black/white CHF 0.20

Copy colour CHF 0.50

Cross-country skiing

The cross-country skiing net in Davos Klosters comprises over 100 km classic trails and 75 km of skating trails of all levels of difficulty. They all have one thing in common: they are perfectly groomed. In addition, in Davos you will find special dog trails along the Landwasser. And the best thing is: cross-country skiing is free of charge in Davos! There is no cross-country skiing vignette obligation. 2.5 km illuminated night trail (daily until 9:30 p.m.)

Currency exchange

At the reception you can change Euros into Swiss francs. Please note that we charge a handling fee of 3% of the exchange amount (max. CHF 15.00) per transaction. By law the exchange of more than CHF 5'000.00 per stay and person is not possible.

D

Deck chairs

The restored deckchairs on the balconies date back to 1911, when the Waldhotel still was a sanatorium.

Departure

On your day of departure, we kindly ask you to leave your room by 11:00 a.m. The reception would be pleased to inform you about our conditions for a late check out. We are happy to store your luggage until your departure. You are as well free to use our SPA area all day of departure.

Dietary requirements

Are you on a specific diet or do you have any food intolerances? Please inform us as soon as possible, so our kitchen staff can adapt to it.

Dinner

Our 3-course culinary menu is being served in our dining hall Atrium on ground floor between 6:30 p.m. and 9:00 p.m.

Doctor

In Davos you'll find optimal medical care if needed. You need to see a doctor? Please contact the reception. We are going to assist you to find the right person.

Drink buffet

There is a drinks buffet with tea, water and fruit at the end of the corridor on each floor. Here you can help yourself free of charge.

Dry cleaning

You are welcome to hand us your clothing to dry clean. We will forward them to the company topclean Davos. The reception would be happy to tell you the rates. For delivery we ask you to use the available laundry bags, on which you'll need to write down your name and room number. Afterwards you place the bag easily visible in your room or hand it to us at the reception.

E

Emergency call

Via your phone (programmed). You can reach us at night on this emergency number. Please call only in urgent cases.

Emergency exit

Please follow the instructions on the notice board of your room door.

F

Fire

Keep calm! Note the escape plan on your room door.

G

Garage

Unfortunately, the Waldhotel does not have indoor parking. Close to the hotel, you'll find the parking garage "Symondpark" (approx. 8 minutes walk). If you need an indoor parking space, we kindly ask you to request it directly there.

Gift ideas

Are you looking for an original idea for a suitable gift or souvenir? We work together with various shops in Davos, some of which also exhibit in our showcases. We will be happy to advise you!

Guest card

Your guest card brings you many advantages and discounts in the Davos-Klosters region. For detailed information please contact our reception.

Guest review

Did you enjoy your stay with us? Do you have any suggestions to improve our service? Please feel free to place your feedback at reception.

Gym

In our fitness room «Wald & Fit» on the 4th floor you'll find modern fitness equipment, dumbbells and wall bars at your own risk. Opened daily from 7:00 a.m. to 9:00 p.m. If you wish an introduction, please arrange an appointment at our reception. The "Hohe Promenade" directly behind the hotel is also ideal for jogging or Nordic walking.

H

Hair dryer

You'll find a hair dryer in your bathroom.

Hanger

Hangers are in your closet. If you need additional ones, please feel free to inform the reception or tell it directly to our housekeeping.

Heating

Due to our modern heating control, which can be programmed depending on the outside temperature and then regulates itself during 24 hours, we unfortunately cannot always regulate the temperature in a way that is tolerable for everyone. You can make a difference with the thermostat in your room, especially if it is too warm for you, by turning your heating to 1 or 0. However, if it is too cold for you, a small heater may be helpful in the short term to tide you over until we have been able to set the temperature to a comfortable level for you again. Our housekeeping staff will be happy to provide you with these on request.

Hiking trails

Around 700 km of hiking trails await you around Davos. Our reception will be happy to give recommendations.

Horse carriages

Rides through the fascinating mountain landscape or the snow-covered winter-wonderland - along gurgling alpine streams to the most beautiful places around Davos. The reception is going to arrange your reservation with pleasure.

Hotel bus

Our driver will be happy to pick you up from the train station on your arrival and bring you to your train in time for your departure. During the winter season he will also drive you to the Jakobshorn and Parsenn ski resorts and will also pick you up there again (timetable available at the reception).

I

Indoor swimming pool

Our indoor swimming pool is open daily from 7:00 a.m. to 9:00 p.m.

Wellness and pleasure pool centre EAU-LÀ-LÀ

+41 (0)81 413 64 63

Promenade 90, 7270 Davos Platz

Internet

The whole house has WIFI. Select User: **Guest** and enter the password: **FreeInternet**.

Ironing service

We are happy to offer you our ironing service. You'll receive information and prices at the reception. We can also provide an ironing board and iron if you would like to do this work yourself. Please contact our reception or our housekeeping.

K

KeyCard

With your personal room card (KeyCard) you have access to your room as well as through all entrances into the building.

L

Laundry service

You are welcome to give us your clothes for washing and ironing. Please use the available laundry bags, which you should label with your name and room number and then place it in a clearly visible spot in your room or hand it to the reception. The prices can be found on the list in your closet.

Library

You'll find a selection of books and boardgames in our library Lectio.

Linen change

We change your bed linen once a week. In case you want to have your bed linen changed earlier, please use the "laundry-change-tag", which is in your room.

Lost and found

If you have lost or found objects in our facilities, please report it to our reception.

Luggage room

We are happy to take care of your luggage on request in our luggage room.

Lunch

You are also welcome to have your lunch with us. Our snack menu is available from 12:00 a.m. to 13:30 p.m.

Lunch package

We are happy to take your packed lunch order for you hike or daytrip until 6:00 p.m. the evening before. Packed lunch from CHF 15.00.

M

Massage

Our med. masseuse Claudia Ristau will be happy to pamper you with a soothing massage or body treatment. Appointments can be arranged at the reception or directly in the wellness area. You'll find the price list in your room.

Messages

If there is a personal message for you, we will be happy to put it in your room.

Minibar

Upon request, we will be happy to provide you with a minibar.

N

Newspaper

Newspapers and magazines are available daily. They are located in our dining hall or in the bar.

Non-smoking

The Waldhotel is a non-smoking establishment, which means that all public rooms, but also all guest rooms are non-smoking areas. However, there is the possibility to smoke on the balcony of your room. Ashtrays are available on request.

P

Parking spaces

Free parking spaces during your stay are located next to the hotel. You will receive a parking card at the reception, which you need to put behind the windshield. Please do not leave valuables in your car and always lock it. The hotel is not liable for loss of valuables, nor for damage to your car.

Payment

We accept cash (CHF, EUR), EC-direct, or postcard as well as MasterCard, Visa, American Express, Diners, Reka-card and TWINT. Personal cheques will not be accepted. Foreign currencies will be changed at the daily rate plus a small surcharge. You are welcome to pay your bill on the evening before your departure.

Pets

Your four-legged friend is welcome to stay with us. It is forbidden to bring pets into the SPA area. We charge CHF 20.00 per day, food not included.

Pharmacy

There are numerous pharmacies in Davos, the closest one being Amavita pharmacy on Promenade 49, 7270 Davos Platz (tel. +41 (0)58 878 10 50). You can get further information about the emergency pharmacy on duty etc. at the reception.

Phone

Your room is equipped with a direct dial telephone.

External calls

Dial the number 0 and then the desired telephone number.

Internal calls

Dial the extension number of the desired room.
 (Room number = telephone number).

International emergency call	(0) 112
Police	(0) 117
Fire department	(0) 118
Ambulance	(0) 144
Rega	(0) 1414

Area codes

Belgium	0032	Luxembourg	00353
Denmark	0045	Netherlands	0031
Germany	0049	Norway	0047
France	0033	Austria	0043
United Kingdom	0044	Portugal	00351
Hong Kong	00852	Russia	007
Ireland	00353	Sweden	0046
Italy	0039	Spain	0034
Canada	001	USA	001

Pillows

We have a selection of pillows, from which you are welcome to choose. You will find the different types and descriptions in the "Pillow ABC" in your room. One extra pillow per person is in the wardrobe. Do you need an extra blanket? Please contact our reception or our housekeeping.

Post / post office

You can hand over your mail at the reception. We bring them to the post office once a day and send them for you. Post office Davos Platz, Bahnhofstrasse 3, 7270 Davos Platz

R

Reception

Our employees are at your service from 7:00 a.m. to 10:00 p.m. Please inform us if you are planning to arrive or depart beyond these times.

Repairs

Is something broken in your room? Is a lamp not working? Does your remote control need new batteries? Please help us to fix such things as soon as possible and report them to our housekeeping or to the reception. Thank you very much!

Restaurants / rooms

Our dining hall is called Atrium, Eon is our banquet room, our wine cellar is called Palavrium, our roof terrace Visio, our bar Ignis, our library Lectio and our seminar rooms Aura 1 and 2.

Room service

We are happy to bring you small meals and drinks to your room from 7:30 a.m. to 10:30 a.m., from 12:00 a.m. to 1:30 p.m. and from 6:30 p.m. to 9:30 p.m. The service charge is CHF 10.00 per delivery.

S

Safe

Each room has a built-in safe. You can encode the safe with your personal numbers. For valuables in your room, the hotel assumes no liability.

Sanitary products

Forgot your toothbrush, shaving kit or comb? We are happy to help with our range of sanitary products. Please contact the reception.

Seminar rooms

For a personal consultation please contact our reception.

Sewing service

Button off or seam torn? We will gladly take care of that for you. Please contact the reception.

Shaving kits

Are available at the reception.

Shoe cleaning service

A shoe cleaning service is available on request. Please contact the reception or our housekeeping team.

Shoehorn

If you like the wooden shoehorn in your room, you are welcome to buy it at the reception for CHF 8.00.

Ski- and snowboard school

Schweizer Schneesportschule Davos

Promenade 157, 7260 Davos Dorf Tel +41 (0)81 416 24 54, info@ssd.ch

Ski pass

You can buy ski passes directly at the reception. No queuing at the ticket office, directly onto the slopes.

Ski room

The ski room is located in the basement. You can reach it via the staircase opposite the bar or through the entrance at the parking lot in front of the hotel.

Sledding

With its sledding routes, Davos offers sledding fun for the whole family. More information is available at the reception.

Sledge rental

We are happy to provide you with a sledge. Please contact the reception.

Slippers

Slippers also are available free of charge during your stay. You'll find them in your room at arrival.

Socket electricity

All sockets have 220 volts. Adapters can be obtained at our reception.

SPA area

Our wellness facilities are open for you from 14:30/15:30 p.m. to 20:00 p.m. Outside these hours on request. You will find a heated indoor pool (30°C), a bubble lounger, massage jets and neck shower as well as aroma grotto, sauna, Turkish steam bath and Kneipp room.

Stamps

Stamps and some postcards are available at the reception. We are also happy to receive your mail and dispatch it for you.

T

Tennis

Färbi Sporthalle AG

+41 (0)81 413 31 31

Clavadelerstrasse 5, 7270 Davos Platz

Tourist office Davos

Destination Davos Klosters

+41 (0)81 415 21 21

Talstrasse 41, 7270 Davos Platz

Train station

We would be happy to pick you up at the train station at your arrival or get you to your train in time on your departure. Please let us know the according times as early as possible.

TV

We offer many different programmes in different languages. If you set your native language on the TV set, all available channels will also appear in that language.

U

Umbrellas

Our hotel umbrellas are available free of charge during your stay.

V

Vouchers

Give the gift of pleasure and relaxation, with an unforgettable stay in a double room, a delicious lunch on the sun terrace or a romantic candlelight dinner in our restaurant and much more. Please contact the reception for further details.

W

Wake-up service

If you'd like to use our wake-up service, please tell us at the reception.